



Privacy Policy

Effective Date: 15 July 2026

Privacy Policy

CPResus Ltd ("we", "our", or "us") is committed to protecting your privacy and handling your personal information responsibly. This Privacy Policy explains how we collect, use, store and protect your personal data when you visit our website or contact us.

We comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Who We Are

CPResus Ltd provides professional first aid training throughout Surrey and the surrounding areas. Our training is delivered by experienced frontline paramedics and includes workplace first aid, paediatric first aid, CPR & AED training, and bespoke training courses.

If you have any questions regarding this Privacy Policy, you can contact us:

CPResus Ltd

Telephone: 07972 027745

Email: info@cpresus.co.uk

Information We Collect

Depending on how you interact with us, we may collect:

- Your name
- Company or organisation name
- Email address
- Telephone number
- Billing information (where applicable)
- Course booking information
- Information you provide through contact forms or emails
- Website usage information collected through cookies and analytics

We only collect information that is necessary to provide our services.

How We Use Your Information

We use your personal information to:

- Respond to enquiries
- Process course bookings
- Deliver training services
- Communicate important course information
- Issue invoices and process payments
- Provide certificates where applicable
- Improve our website and services
- Meet our legal obligations

We will never sell your personal information to third parties.

Lawful Basis for Processing

We process your information under one or more of the following lawful bases:

- Your consent
- Performance of a contract
- Compliance with legal obligations
- Our legitimate business interests, where these do not override your rights

Sharing Your Information

We may share your information with trusted third parties where necessary, including:

- Training accreditation bodies (where required for certification)
- Payment providers
- Website hosting providers
- IT support providers
- Professional advisers where required by law

Any third parties we use are required to keep your information secure and process it only for agreed purposes.

Data Security

We take appropriate technical and organisational measures to protect your personal information from unauthorised access, loss, misuse or disclosure.

Although no method of transmission over the internet is completely secure, we continually review our security procedures to help safeguard your information.

How Long We Keep Your Information

We only retain your personal information for as long as necessary to:

- Deliver our services
- Maintain training records
- Meet legal, accounting or regulatory requirements
- Resolve disputes

When your information is no longer required, it will be securely deleted or anonymised.

Cookies

Our website may use cookies to improve your browsing experience and understand how visitors use our website.

Cookies may be used to:

- Remember your preferences
- Analyse website traffic
- Improve website performance

You can control or disable cookies through your browser settings.

Your Rights

Under UK GDPR, you have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion of your data where appropriate
- Restrict or object to processing
- Request data portability
- Withdraw consent where processing is based on consent

To exercise any of these rights, please contact us using the details above.

Third-Party Links

Our website may contain links to external websites. We are not responsible for the privacy practices or content of those websites and encourage you to read their privacy policies.

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in legislation or our business practices. Any updates will be published on this page.

Contact Us

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CPResus Ltd

Telephone: 07972 027745

Email: info@cpresus.co.uk